

IMPARTIALITY POLICY

Fraser Certification Services Ltd. (FCS) declares that it will comply with the requirements of impartiality within all its certification activities. The confidentiality, objectivity and impartiality of the certification activities by and on behalf of FCS, shall not be affected by the activities of its certified clients.

FCS promise the following to indicate the effective implementation of the policy:

- FCS shall be free from any commercial, financial and other pressures on any conformity assessment activities which might influence the result of certification;
- FCS has the policy to address the commitment to impartiality in management system certification activities and conflicts of interest. The policy shall be reviewed by the Chairman once a year;
- FCS adopts SWOT analysis to ensure impartiality and to identify, analyse, evaluate, treat, monitor and document the risks related to any conflict of interests. The Chairman shall regularly review any residual risk to determine if it is within the level of acceptable risk;
- FCS shall not certify another certification body for its quality management system;
- FCS and any entity under the organizational control shall not offer or provide management system consultancy services for realization, continuity and sustenance of certification;
- FCS and any part of the same legal entity shall not provide internal audits for its certified client and shall not certify a management system on which it conducted internal audits within two years following the end of initial audits;
- FCS shall not provide certification services to a client within two years when there is a relationship between the consultancy company and FCS, that could lead to a threat to impartiality;
- FCS shall not outsource audits to a management system consultancy organization, as this poses unacceptable threat to the impartiality of the certification body. However, this does not apply to individual(s) contracted as auditor(s) or technical expert(s);

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- FCS shall not allow any consultancy organization to market or offer the activities of the company. FCS shall not state or imply that certification would be simpler, easier, faster or less expensive if a specific consultancy organization was used;
- Personnel, who have provided consultancy within two years to the organization seeking certification, are not allowed to take part in audit or other certification activities;
- The CE will perform investigation to any threats to its impartiality arising from the actions of other persons, bodies or organizations. Immediate action shall be taken if necessary;
- FCS shall not allow any kind of pressure (administrative, commercial, financial, moral, trade or other) over FCS and the personnel regarding the execution of their obligations as a management system certification body; and
- All auditor(s) and technical expert(s) are required to sign a declaration of conflict of interests before conducting auditing works to clarify their status if any conflict of interests situation may occur. FCS shall not use such personnel for both internal and external certification activities if they are violated to the requirements on conflict of interests.

For Fraser Certification Services Ltd.

Chairman

Date: 1st April 2019